

## ENVIRONMENTAL & SOCIAL SUSTAINABILITY POLICY 2021

The Balé - Nusa Dua, The Menjangan - West Bali National Park, The Samata - Sanur, The Santai - Umalas, IZE - Seminyak and The Balé - Phnom Penh are integrated resorts, managed by Lifestyle Retreats Pte. Ltd. (LR) and owned by private entities.

The properties managed by Lifestyle Retreats commit to achieving best practice in environmental and social sustainability. Lifestyle Retreats (LR) recognizes that the activities of the resorts have negative environmental and social impacts, if these activities are not measured and managed. LR continues to implement an Environmental and Operational Management System (EOMS) in the course of 2021.

We aim to align our initiatives with leading International Hospitality Environmental Criteria based on GSTC (Global Sustainable Tourism Council) and UN 17 Sustainable Development Goals. LR is committed to continually improving its EOMS based on measured, internally audited and analysed environmental and social data where economically feasible.

The Green team, comprising personnel from LR managed properties, strive towards measuring and minimizing their carbon footprint and their impact on the environment by implementing sustainable initiatives as well as adjusting their operational processes accordingly. They aim to improve each resorts' overall performance by reducing the use of energy and water as well as reducing the production of waste.

LR managed properties endeavour to comply with all relevant national environmental legislation and regulations. We aim to achieve national environmental best practices and as a first step, LR appointed its Director of Operations and Sustainability, together with property based Green-teams. Together, they have the responsibility and competence to propose areas of improvement for each hotel's performance in sustainability with consultation with the respective property General Managers and management teams.

Special consideration will be given to employing and empowering local and diverse employees. Wherever economically possible, products with proven eco labels and services with environmental certifications will be sourced locally in accordance with Fair Trade principles.

We lead by example, train and encourage all employees to present our commitment to environmental and social sustainability to selected key stakeholders including owners, guests, suppliers, contractors, neighbours and regional governments. We strive to train and educate our teams about our goals which aim to achieve continuous improvements as part of our operational and sustainability policy.

It is our goal that selected stakeholders, by communicating our environmental sustainability policy and other key documents, will take note of and learn about our efforts towards conserving, valuing and protecting natures and will disseminate this new focus to their own families and communities.



Jose Luis Calle  
Founder & Managing Director